Parvez Mustak

✉️ parvezmustak8004@gmail.com | 📞 953 832-6422 / 8217794834 | 🏠 Belgaum, India, 590010
🔗linkedin.com/in/parvezmustak8004/ | 🌐 https://Devopsengineer.in/ | ➤https://github.com/WizardBrew

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Professional Summary

I am an innovative **System Engineer** specializing in **Cloud and DevOps technologies**. I have significant **experience with both Linux and Windows Server environments, and I am skilled in Kubernetes, Docker, and automation using Ansible and Python.** My main strengths lie in infrastructure deployment, system administration, cloud architecture, network security, and CI/CD pipelines. I am dedicated to enhancing operational efficiency, optimizing performance, and delivering scalable IT solutions

Work Experience

iLink Digital | Senior Technical Specialist 2025 – Present
Bengaluru, Ka | US & UK Shift

- Managed Azure Virtual Machines and Workspaces, including provisioning, configuration, commissioning, decommissioning, and Linux/Windows administration.
- Administered workspace users, authentication, access controls, tenant compliance, Azure account policies, and Airlock troubleshooting.
- Supported application migration from Azure App Service to AKS, optimizing application memory and storage resources.
- Mounted and managed research datasets and containers in AKS using Swagger APIs.
- Analyzed Azure Cosmos DB records, resolved backend issues, and supported Azure TRE integration and troubleshooting.
- Executed Azure data migrations using AzCopy and performed workspace/VM data backup and restoration.
- Installed and configured AI tools, Linux packages, and software dependencies on VMs.
- Supported RStudio and Julia environments, troubleshooting application setup and operational issues for researchers.
- Managed Freshdesk support tickets, resolving infrastructure, workspace, application, access, and configuration issues.

Justified Ad Software Solution | Senior System Administrator *Nov 23 – Feb 25*
Bengaluru, Ka | Rotational shift

- Administered Windows Server and Linux server environments, performing system maintenance, troubleshooting, and performance optimization.
- Managed cloud service deployments, and storage configurations on client requirements.
- Resolved AWS and Google Cloud Platform (GCP) account policy and configuration issues, ensuring compliance with cloud governance and security requirements.
- Managed Microsoft 365 subscriptions, licensing, and business administration through the Microsoft 365 Admin Center.
- Provided technical support for subscription-based online platforms and cloud applications, resolving access, configuration, and operational issues.

NTT DATA Global Services (Ciel HR)| Senior System Administrator *July 22 – Oct 23*
Bengaluru, Ka | Rotational shift

- Troubleshoot Microsoft Entra ID (Azure AD), MFA, Active Directory, and user authentication issues.
- Managed Microsoft 365, Office applications, and A4E client access support.
- Administered Group Policies, user permissions, FTP, shared drives, and remote access.
- Handled application installation, configuration, and technical troubleshooting.
- Resolved Outlook PST/OST configuration, email, and connectivity issues.
- Provisioned and managed virtual machines and cloud services, troubleshooting infrastructure and application issues.
- Maintained security configurations and access controls in compliance with organizational policies.
- Delivered remote technical support to diagnose and resolve end-user hardware, software, and access-related problems.

Galaxy Machinery Pvt. Ltd. | Server & Network Engineer *June 2019 – July 2022*
Belgaum, Ka | Rotational shift

- Diagnosed and resolved server, network, and infrastructure issues.
- Configured Active Directory, client systems, and Group Policy Objects (GPOs).
- Managed Hyper-V virtualization, and virtual machine deployment, import, and export.
- Provisioned cloud services and storage solutions based on business requirements.
- Resolved network connectivity, access permissions, and system configuration issues.
- Configured routers, firewalls, remote access, and zero-client/thin-client systems while enforcing server policies.
- Administered data and email services to maintain reliable access and operational continuity.
  Additional Responsibilities – Cloud & DevOps Support
- Supported AWS infrastructure using EC2, S3, VPC, and IAM services.
- Assisted with Docker and Kubernetes deployments for containerized applications.
- Configured and maintained CI/CD pipelines using Jenkins, GitHub, and GCP Kubernetes.
- Tested and validated Ansible playbooks and YAML configurations for infrastructure automation.

Innoviti Embedded Solutions | Technical Support Engineer *March 18 – June 19*
Bengaluru, Ka | Regular shift

- Provided remote technical support for payment server operations and troubleshooting.
- Configured IP addresses and application paths within operating systems to ensure proper server connectivity and application functionality.

BitzSource InfoTech | Technical Support Engineer *Sep 16 – Dec 17*
Belgaum, Ka | Regular shift

- Configured Active Directory, client systems, and Group Policy Objects (GPOs).
- Diagnosed and resolved hardware, software, and system configuration issues.

AdventGlobal Solutions| Technical Recruiter – US Staffing *Jan 15 – Aug15*
Belgaum, Ka | Rotational shift

- Supported US IT recruitment by sourcing, screening, and shortlisting technical candidates based on job requirements.
- Coordinated candidate comm’s, interview scheduling, and recruitment for US-based clients.

Global Certifications:

Microsoft Certified: Azure Administrator Associate (AZ-104)
Microsoft - Issued Jun 2026 · Expires Jun 2027
Credential ID 9F4571E18D472AA4

Oracle Cloud Infrastructure 2025 Certified Foundations Associate
Issued Sep 2025 · Expires Sep 2027
Credential ID 430C797B9E15740510C9B721534F331E0EF7CD16041C65B01F50CF1F744C8AB3

In Progress: **Certified Kubernetes Administrator (CKA)**

Certifications

DevOps *— CloudDevOps Hub | 2025*

Full Stack MERN Developer *— AlmaBetter | 2023*
C++ with Project and Internship *| 2022*
Python with Project *| 2021*
RHCE *— Jetking | 2016*
MCITP *— Jetking | 2016*
CCNA *— Jetking | 2016*

Education

BCA Graduate (Computers Applications)
KLE- RLS College (Rani Chennamma University)

Projects Live: - Visit links below.

- https://devopsengineer.in/ - Website and Portfolio
- https://dash.devopsengineer.in/ - Monitor Dashboard
- https://n8n.devopsengineer.in/ - Automation management
- http://portainer.devopsengineer.in/ - Docker Containers
- https://tools.devopsengineer.in/ - Opensource Tools App